

# Privacy Policy

**Effective Date:** July 30th, 2025

This Privacy Policy describes how Dove Electronic Components, Inc. ("we", "us", or "our") collects, uses, and protects the personal information of visitors and customers who use our website [doveonline.com](https://doveonline.com) (the "Site").

By using the Site, you agree to the collection and use of information in accordance with this policy.

## 1. Information We Collect

We collect information you provide directly to us and information collected automatically when you use our Site.

### a. Information You Provide

- Name, email address, phone number
- Company name and shipping/billing address
- Product inquiries or quote requests
- Account registration details

### b. Information Collected Automatically

- IP address and browser type
- Pages viewed, time spent, and interactions on our website
- Referring URLs and location (if shared)
- Cookies and analytics data

## 2. How We Use Your Information

- Process orders and quote requests
- Respond to customer service inquiries
- Improve our products and website experience
- Send order confirmations, updates, and promotional emails (if opted in)
- Analyze traffic and usage patterns

## 3. Cookies & Tracking Technologies

Our Site uses cookies and similar technologies (e.g., Google Analytics) to enhance your browsing experience and collect website usage data.

You may control cookie settings through your browser or opt-out of Google Analytics using Google's opt-out tool.

## 4. Sharing Your Information

We do not sell your personal information.

We may share your information with:

- Trusted service providers for payment processing, shipping, email marketing, and analytics
- Legal authorities if required by law or to protect our rights
- Business partners for order fulfillment or technical support (only as needed)

## 5. Data Security

We use commercially reasonable measures to protect your information, including encryption, secure server access, and regular security reviews.

However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

## 6. Your Data Rights

You have the right to:

- Access, correct, or delete your personal information
- Opt out of marketing communications
- Request a copy of the data we hold on you
- Withdraw consent where applicable

To make a request, contact us at: [webmaster@doveonline.com](mailto:webmaster@doveonline.com)

## 7. Third-Party Links

Our Site may contain links to third-party websites. We are not responsible for their privacy practices or content. We encourage you to read their privacy policies separately.

## 8. International Users

If you are visiting from outside the country where our servers are located, your data may be transferred, stored, and processed across borders. By using the Site, you consent to this transfer.

## 9. Children's Privacy

Our website and services are not directed to children under 13. We do not knowingly collect personal data from minors.

## 10. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be posted on this page with the effective date. Continued use of the Site after changes indicates your acceptance.

## 11. Contact Us

If you have questions or concerns about this Privacy Policy or your personal data, contact:

Dove Electronic Components, Inc.  
39 Research Way, East Setauket NY 11733  
Email: [webmaster@doveonline.com](mailto:webmaster@doveonline.com)  
Phone: 1-800-232-9825